



WEBSITE POLICIES

OUR POLICIES | OUR COMMITMENT | A SAFER, STRONGER BUSINESS



VEHICLE
SERVICING



DIAGNOSTICS
& REPAIRS



TYRES &
EXHAUSTS



BRAKES



BATTERIES



AIR CONDITIONING



RM Auto Repairs Ltd
TA NRP Autocentre
Unit 4 Wallend Farm
Lower Road
Minster
ME12 3RR



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Last updated: September 2026

Review date: September 2027

Keeping You on the Move

WEBSITE POLICIES

RM Auto Repairs Ltd TA NRP Autocentre
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Privacy notice, cookie policy and website terms

Purpose and application

This policy document provides a practical framework for RM Auto Repairs Ltd TA NRP Autocentre. Read it alongside relevant contracts, risk assessments, customer terms and privacy notices. It does not remove statutory rights; applicable law takes precedence.

Privacy Notice

- Information may include contact details, vehicle registration and details, repair history, bookings, payment records, correspondence and complaints.
- Use information to manage bookings and repairs, take payment, keep service records, meet legal obligations, handle claims and respond to enquiries. The lawful basis depends on the purpose and may include contract, legal obligation, legitimate interests or consent.
- Information may be shared with service providers, suppliers, insurers, warranty providers, payment providers, advisers or authorities where appropriate. Retain it only as long as necessary.
- Individuals may have data protection rights subject to legal conditions. Contact office@nrpautocentre.uk for privacy requests; complaints may be made to the ICO.

Cookie Policy

- Essential cookies may be used to provide requested website functions and security.
- Non-essential analytics or marketing cookies should only be used where required consent has been obtained. Explain purposes and how to manage preferences.
- Third-party embeds may set their own cookies. Check the live website configuration and update this policy to match actual use.

Website Terms and Conditions

- Website information is general and may change. Contact NRP Autocentre to confirm services, availability and prices.
- A website enquiry or booking request is not necessarily acceptance of a repair job. Repairs remain subject to confirmation, authorisation and applicable customer terms.
- Website text, logos and other materials may be protected. Third-party links are provided for convenience and are not necessarily endorsed.
- Nothing in these terms excludes liability or consumer rights where exclusion would be unlawful. Terms are governed by the law applicable in England and Wales.

Document control

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Review this document when legislation, guidance, business operations or working practices change.